

### Terms & Conditions:

- Price is fixed for the first twelve months.
- Payments must be made by monthly or annual direct debit.
- Wheldons will refuse to carry out any works if payments are not up to date.
- The customer will be advised in writing two months in advance of any price increase to the maintenance scheme.
- Wheldons reserves the right to terminate this agreement at anytime and you as the customer has a similar right.
- Wheldons will not accept responsibility for any original system design faults.

### Exclusions:

- The cost of repairs relating to damage caused by you or third parties.
- All pipework buried in the building – e.g. walls and concrete floors.
- Any damage occasioned by explosion, fire, lightning, storm, flood, frost, impact or any other extraneous cause.
- Any damage or loss occurring from a failure of the water, gas or electricity supply.
- Unless Wheldons are responsible for it, loss or damage to property caused by the central heating system breaking down – e.g. damage by water leaks.
- Damage / blockages arising from sludge or limescale.
- Gas pipework between the meter and the isolation valve on the gas appliance.
- Losses and any associated costs arising from delays in getting spare parts.
- Any costs where replacement is only necessary as a result of changes in legislation or health and safety guidelines.

### If you feel that this scheme is not for you we can offer:

- **BOILER SAFETY INSPECTIONS**
- **BOILER SERVICING**
- **GENERAL HEATING REPAIRS and UPGRADES**
- **NEW BOILER INSTALLATIONS**
- **COMPLETE HEATING SYSTEMS**

**ALL AT COMPETITIVE PRICES – JUST CALL 01908 211127**

## Wheldon Contracts and Services Ltd

for total peace of mind  
and to avoid the cost of an expensive  
central heating breakdown

use a local, long established and experienced  
company and join

## THE WHELDON HEATING MAINTENANCE SCHEME

FOR JUST

**£15 PER MONTH**



Wheldon Contracts & Services Ltd  
127 High Street, Newport Pagnell, Bucks MK16 8SE

## Wheldon Contracts and Services Ltd

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[www.wheldons.co.uk](http://www.wheldons.co.uk)



# Wheldon Contracts and Services Ltd

Report a breakdown to us between 8.00 a.m. and 5.00 p.m. Monday to Friday and we guarantee to attend during the next working day.

Our scheme covers breakdowns of your central heating system arising from faults in any of the following elements of your system:

- Boiler
- Primary flue
- Radiators
- Radiator valves
- Motorised valves
- Room thermostat
- Cylinder thermostat
- Hot water cylinder
- Expansion vessel
- Feed & expansion tank
- Heating pipework & fittings
- Time clock/programmer
- Pump
- Gas supply pipework from isolation tap

**There is no age limit on your boiler as long as all the essential parts are still available.**

**There are no restrictions on the number of call outs.**

In addition to breakdown cover we provide you with an annual safety inspection of your system with full service if our engineer thinks this is necessary.

All works are carried out by fully qualified engineers each holding the relevant ACS certificates in compliance with CORGI regulations.

Before entering into any agreement we will carry out a visual inspection of your heating system to confirm its suitability for inclusion in our scheme and advise on any necessary repair works prior to commencing the maintenance scheme.

Upon acceptance we will ask you to complete an application form and direct debit mandate.

We will then arrange for our engineer to call by appointment to carry out your first annual safety inspection.

## **Breakdown cover now begins**

We will collect 12 monthly payments of £15 via your direct debit.

Combined back boiler and fire units will attract a £24 annual surcharge, which will be collected with monthly payments, ie. total £17 per month.

On each anniversary the system will receive an annual safety inspection provided payments are up to date.

**How to join:**  
**Simply phone us on**  
**01908 211127**

